# **Delegation Requests**

Overview			
Introduction	A delegation r (AO) to delega approve or der	equest in Dire ate approving by requests the	ect Access (DA) allows an Approving Official authority to another AO who can then at are forwarded to them.
Delegation Request Statuses	Once a delegation request is submitted, it will fall into one of the following statuses:		
Status	Description	User	In this status, the user
Pending	Has been submitted by the Requester but has not yet been approved	Requester	CAN change details and then resubmit. The original request will be Terminated, and a new request will be submitted with the changes. CAN withdraw the request and status changes to Terminated
		Delegated Approver	CAN approve the request. Status changes to Approved. CAN deny the request. The status changes to Denied.
Terminated	Has been withdrawn by the Requester	Requester Delegated Approver	CAN view the details, comments and approver but CANNOT make changes to the request. CAN view the details, comments and approver but CANNOT make changes to
Approved	Has been approved by the Delegated Approver	Requester Delegated Approver	the request. CAN view the details, comments and approver but CANNOT make changes to the request. CAN view the details, comments and approver. CAN deny the request. Status changes to
Denied	Has been denied by the Delegated Approver	Requester	Denied and Requester can make changes to the Denied request. CAN change details and then resubmit. The original request will be Terminated, and a new request will be submitted with the changes
	Approver	Delegated Approver	CAN view the details and comments. Approver CANNOT make changes to the request.

## Overview, Continued

Email	Email notifications will occur for the following instances:
Notifications	C C

User	Action	Email sent to
Requester	Submits a Delegation Request to the Approver	Approver/Delegated
	Makes a change to their pending Delegation	Approver
	Request	
	Withdraws their pending Delegation Request	
	Makes a change to their denied Delegation	
	Request	
Delegated	Approves a pending Delegation Request	Requester/Approver
Approver	Denies a pending Delegation Request	
	Denies an approved Delegation Request	

#### Contents

Торіс	See Page
Submitting a Delegation Request	3
Accessing/Changing/Withdrawing a Submitted Request	6
Approving a Delegation Request	11
Changing an Approved Request	15

## **Submitting a Delegation Request**

**Introduction** This section provides the procedures for submitting a delegation request in DA.

**Procedures** See below.

Step	Action		
1	Navigate to <b>Member Self Service</b> via the drop-down or by page <b>arrows</b> .		
	DIRECT ACCESS ☆ : ∅		
	Member Self Service   Kotifications C		
	Direct Access Announcements Absence Request - View AD/RSV Payslip		
2	Select the <b>Submit a Delegation Request</b> tile.		
	Delegation Request - Submit		

## Submitting a Delegation Request, Continued

#### Procedures,

continued

Action
Enter the information as indicated by the instructions. Click Submit.
Action Request
Submit Delegation
E. Teddy Daniels
<ol> <li>In the Begin Date field enter the date you want action requests submitted to you for approval to be forwarded to another approving official.</li> <li>In the End Date field enter the date you want the action requests submitted to you for approval to no longer forward to another approving official.</li> <li>Enter any comments you wish to enter in the Comments field.</li> <li>In the Approver field select the approving official you want the action requests to be forwarded to.</li> </ol>
Request Details
correspondent th
Begin Date: 08/22/2022 [9]
Begin Date:         08/22/2022         Im           End Date:         09/09/2022         Im
Begin Date: 08/22/2022 ₪ End Date: 09/09/2022 ₪
Begin Date:       08/22/2022       Im         End Date:       09/09/2022       Im         ▶ Request Documents       Add Attachment
Begin Date: 08/22/2022   End Date: 09/09/2022     Request Documents   Add Attachment   Request Approvers
Begin Date: 08/22/2022   End Date: 09/09/2022     Request Documents   Add Attachment   Request Approvers   Approver: 9876543   Q John Cawley
Begin Date: 08/22/2022   End Date: 09/09/2022   Request Documents   Add Attachment   Request Approvers   Approver: 9876543   Q John Cawley   Comment: Attending training on Shutter Island.

### Submitting a Delegation Request, Continued

Procedures,



Introduction	This section provides the procedures for accessing, changing, or withdrawing a submitted delegation request in DA.
Transaction Statuses	<b>NOTE:</b> The status of the request will determine if the requester can change or withdraw the request. If the request is in a pending or denied status, the requester can only change the request. A request may only be withdrawn if it is in a pending status.
	<ul> <li>Pending - delegation requests that have been submitted but not approved by the delegated approver</li> <li>Approved - delegation requests approved by the delegated approver</li> <li>Withdrawn - delegation requests that were withdrawn by the requesting official prior to being approved by the delegated approver (when this option is selected, the status of the request will show Terminated in the search results)</li> <li>Denied - pending or approved delegation requests denied by the delegated approver</li> </ul>

• All Statuses - will show all delegated requests, regardless of status

**Procedures** See below.



Procedures,

continued

Step	Action
3	The View My Action Requests page will display with the following defaults:
	• My Submitted Requests radio button is selected
	• Transaction Status is Pending
	• Transaction Name select Delegation from the drop-down.
	Click Populate Grid.
	<b>NOTE:</b> To narrow the search results, dates may be entered in the <b>Submission From Date</b> and <b>Submission To Date</b> fields.
	View My Action Requests
	Teddy Daniels
	<ol> <li>'Requests I am Approver For' allows approver to bring up only those Action Requests submitted to them.</li> <li>'All Requests' allows the approver to pull up their Action Requests and those submitted to them.</li> <li>Transaction Name field allows user to select a particular transaction (i.e., Absence Request, Delegation, etc.)</li> <li>Refresh button clears the grid and defaults it back to 'My Submitted Requests' and Transaction Status of 'Pending'.</li> <li>Populate Grid button populates the grid based on what was selected for the radio button, Transaction Name, Transaction Status, and what was entered in the Submission From/Submission To Dates.</li> </ol>
	Image: My Submitted Requests         O Requests I am Approver For         O All Requests
	Transaction Name: Delegation
	Transaction Status: Pending
	Submission From Date:
	Submission To Date: Populate Grid Refresh
4	Click View Details.
	Personalize   Find   View All   (2)    First ④ 1 of 1 ④ Last Transaction Name Status Member's Emplid Member's Deptid Submitted By Anorover Submission Date Drill Date View Details
	Delegation         Pending         Teddy Daniels         1234567         007267         Teddy Daniels         John Cawley         2022/08/08         View Details

#### Procedures,

continued

Step	Action	
5	To withdraw a request, skip to Step 7. To change a request, at least one of the	
	following must be changed:	
	• Begin Date	
	• End Date • Comments - a reason for the change must be appointed within this block	
• <b>Comments</b> - a reason for the change must be annotated within this blo before it can be resubmitted		
	Click Resubmit	
	Request Details	
	Begin Date: 09/12/2022	
	End Date: 09/23/2022	
	Request Documents	
	Request Approvers	
	Approver: 9876543 John Cawley	
	Comment: Training extended by 1 week.	
	Submit Resubmit Withdraw	
6	The delegation as quest will up date to a <b>Donding</b> status	
0	Delogation Approval	
	Delegation Approval	
	Delegation Approval Process Pending  View/Hide Comments	
	One Approval Level	
	Pending	
	Initial Approve Action Request	
	Comments	
	E. Teddy Daniels at 08/08/22 - 11:52 AM Training extended by 1 week.	
	Comments	
	E. Teddy Daniels at 08/08/22 - 11:52 AM <u>View History</u>	

#### Procedures,

continued

Step	Action
7	The delegated approver will receive two emails: the first email indicates the
	original request was withdrawn and the second email indicates the request was
	resubmitted.
	Original Message
	From: DoNotReply V9@direct-access.us [mailto:DoNotReply V9@direct-access.us]
	Sent: Monday, June 25, 2022 11:00 AM
	To: Cawley, John YN1 < John.Cawley@uscg.mil>
	Subject: [Non-DoD Source] Delegation Request Withdrawn
	Please take action to approve or deny the following Delegation Request.
	Teddy Daniels has withdrawn the delegation request during the following period:
	Delegation Begin Date: 2022-08-22
	Delegation End Date: 2022-09-09
	No other action is required at this time.
	Original Message
	From: DoNotReply V9@direct-access.us [mailto:DoNotReply V9@direct-access.us]
	Sent: Monday, June 25, 2022 11:00 AM
	10; Cawley, John YN1 < John.Cawley@uscg.mll>
	Subject. [Non-Dob Source] Delegation Request
	Please take action to approve or deny the following Delegation Request.
	Teddy Daniels has Resubmitted a Delegation Request for the following period:
	Delegation Begin Date: 2022-09-12
	Delegation End Date: 2022-09-23
	Click the link below to approve or deny the request:
	https://urldetense.prootpoint.com/v2/url?u=https-3A hcenv5.direct-
	2Daccess.us psp HCENV5 EMPLOYEE HRMS c CG-5FAWE-5FEXT.CG-5FACTN-5FREQUEST.GBL-3FPage-
	3DCG-5FACTN-5FREQUEST-26Action-3DU-26EMPLID-3D1367487-26EMPL-5FRCD-3D0-26CG-

#### Procedures,

Step	Action
8	To withdraw a request, enter a <b>Comment</b> and click <b>Withdraw</b> .
	<b>NOTE:</b> If the delegation request was sent to an incorrect approver or the
	delegated approver becomes unavailable, the request must be withdrawn and a
	new request submitted.
	Request Details
	Begin Date: 09/12/2022
	End Date: 09/23/2022
	Request Documents
	Request Approvers
	Approver: 9876543 John Cawley
	Comment: A Comment is required.
	Submit Withdraw
9	A warning message will display. Click <b>OK</b> .
	Message
	Warning Are you sure you want to Withdraw the request? (30003-15)
	Withdrawing a request will cancel the request for approval and disable the transaction. Future changes will require a new request.
	OK Cancel
10	An email will be sent to the delegated approver indicating the request has been
	withdrawn.
	Original Message
	Sent: Monday, June 25, 2022 11:00 AM
	To; Cawley, John YN1 < John.Cawley@uscg.mil>
	Subject: [Non-DoD Source] Delegation Request Withdrawn
	Please take action to approve or deny the following Delegation Request.
	Teddy Daniels has withdrawn the delegation request during the following period:
	Delegation Begin Date: 2022-09-12
	Delegation End Date: 2022-09-23
	No other action is required at this time.

# Approving a Delegation Request

Introduction	This section provides the procedures for approving a delegation request in DA.
Important Information	If the error message below displays, click <b>OK</b> , then click any other menu item and the search parameters or action request will open.
	No active employee instance found for Employee 1053919. (0,0) CG_COMMON HumanResources Person. OnExecute Name getActiveEmployeeInstanceForPay_PCPC.7632_Statement.140 Called from:CG_ACTN_REQUEST_AD.GBL PostBuild_Statement.97
	ок

**Procedures** See

See below.

Step	Action			
1	Navigate to <b>Member Self Service</b> via the drop-down or by page <b>arrows</b> .			
	/≝ DIRECT ACCESS û : ∅			
	Member Self Service  Notifications C			
	Direct Access Announcements Absence Request - View AD/RSV Payslip			
2	Click on the <b>Requests</b> (All Types) - View tile.			
	Requests (All Types) - View			
	requests (rin types) - then			

# Approving a Delegation Request, Continued

#### Procedures,

continued

Step	Action			
3	<ul> <li>Select Requests I Am Approver For. Change the Transaction Name to Delegation from the drop-down. Leave the Transaction Status at Pending. Click Populate Grid.</li> <li>NOTE: To narrow the search results, Submission From Date and Submission Date To may be entered.</li> </ul>			
	View My Action Requests			
	John Cawley			
	<ol> <li>My Submitted Requests' allows member to bring up only their Action Requests.</li> <li>'Requests I am Approver For' allows approver to bring up only those Action Requests submitted to them.</li> <li>'All Requests' allows the approver to pull up their Action Requests and those submitted to them.</li> <li>Transaction Name field allows user to select a particular transaction (i.e., Absence Request, Delegation, etc.)</li> <li>Refresh button clears the grid and defaults it back to 'My Submitted Requests' and Transaction Status of 'Pending'.</li> <li>Populate Grid button populates the grid based on what was selected for the radio button, Transaction Name, Transaction Status, and what was entered in the Submission From/Submission To Dates.</li> </ol>			
	O My Submitted Requests   Requests I am Approver For  All Requests			
	Transaction Name:       Delegation         Transaction Status:       Pending         Submission From Date:       Image: Compute Grid       Refresh			
4	Select the appropriate request, click <b>Approve/Deny</b> .			
	Personalize   Find   View All [ ]   ] First ( 1 of 1 ) Last         Transaction Name       Status       Member       Member's Emplid       Member's Deptid       Submitted By       Approver       Submission Date       Drill Date       Approve/Deny         Delegation       Pending       Teddy Daniels       1234567       007267       Teddy Daniels       John Cawley       2022/08/08       Approve/Deny			

# Approving a Delegation Request, Continued

#### Procedures,

continued

Step		Action				
5	Review the delegation available, click A	ation request details; if the delegated approver will be <b>pprove</b> .				
<b>Note:</b> If the delegated approver will be unavailable during the request of enter a <b>Comment</b> and click <b>Deny</b> . The delegated requester will need to withdraw their request and resubmit with a new approver. To withdraw						
request, refer to the Accessing/Changing/Withdrawing a Submitted Requ						
	section of this gui	de.	_			
	Action Request					
	Delegation					
	E. Teddy Daniels					
	<ol> <li>In the Begin Date to be forwarded to a</li> <li>In the End Date f to no longer forward</li> <li>Enter any commendation</li> <li>In the Approver find</li> </ol>	field enter the date you want action requests submitted to you for approval nother approving official. eld enter the date you want the action requests submitted to you for approval to another approving official. ents you wish to enter in the Comments field. eld select the approving official you want the action requests to be forwarded to.				
	<b>Request Details</b>					
	Begin Date: End Date:	08/22/2022 09/09/2022				
	Request Docu	ments				
	Request Approv	ers				
	Approver:	9876543 John Cawley				
	Comment:					
	Approve	Deny	9			

### Approving a Delegation Request, Continued

Procedures,



## **Changing an Approved Request**

**Introduction** This section provides the procedures for changing a delegation request that was approved in DA.

Procedures	See below.

Step	Action			
1	Notify the requester via email, phone, or in person that the request needs to be changed.			
2	Navigate to <b>Member Self Service</b> via the drop-down or by page <b>arrows</b> .			
	/≝ DIRECT ACCESS 🏠 🗄 🔗			
	Member Self Service   K 2 of 2 > Notifications C :			
	Direct Access Announcements Absence Request - View AD/RSV Payslip			
3	Click on the Requests (All Types) - View tile. Requests (All Types) - View			

## Changing an Approved Request, Continued

#### Procedures,

continued

þ	Action
	Select Requests I Am Approver For. Change the Transaction Name to
	Delegation from the drop-down. Leave the <b>Transaction Status</b> at Pending.
	Click Populate Grid.
	<b>NOTE:</b> To narrow the search results, <b>Submission From Date</b> and <b>Submission</b>
	Date To may be entered.
	View My Action Requests
	John Gawley
	1. 'My Submitted Requests' allows member to bring up only their Action Requests.
	2. `Requests I am Approver For' allows approver to bring up only those Action Requests submitted to them.
	<ol><li>All Requests' allows the approver to pull up their Action Requests and those submitted to them.</li></ol>
	4. Transaction Name field allows user to select a particular transaction (i.e., Absence Request, Delegation, etc.)
	5. Refresh button clears the grid and defaults it back to 'My Submitted Requests' and Transaction Status of 'Pending'.
	6. Populate Grid button populates the grid based on what was selected for the radio button, Transaction Name,
	Transaction Status, and what was entered in the Submission From/Submission To Dates.
	O My Submitted Requests I am Approver For O All Requests
	Transaction Name: Delegation
	Transaction Status: Pending
	Submission From Date:
	Submission To Date: Populate Grid Refresh

# Changing an Approved Request, Continued

Procedures,

continued

Step		Action			
5	Select the appropriate	priate delegation request and click View Details.			
		Personalize   Find   View All   🔄   🧱 First 🚯 1	of 1 🕑 Last		
	Delegation Pending Teddy	dy Daniels 1234567 007267 Teddy Daniels John Cawley 2022/08/08 V	view Details		
6	The request will o	open in a new tab. In the <b>Comments</b> field, enter the reas	son for		
_	the change. Click	k Deny.			
	Action Request				
	Delegation				
	E. Teddy Daniels				
	1. In the Begin Date	te field enter the date you want action requests submitted to you for approval			
	to be forwarded to a	to be forwarded to another approving official.			
	2. In the End Date f	field enter the date you want the action requests submitted to you for approval			
	to no longer forward	rd to another approving official.			
	4. In the Approver fi	field select the approving official you want the action requests to be forwarded to.			
	Request Details	s			
	Begin Date:	08/22/2022			
	End Date:	09/09/2022			
	Request Docu	uments			
	Request Approv	vers			
	Approver:	9876543 John Cawley			
	Comment:				
	Approve	Deny			

### Changing an Approved Request, Continued

#### Procedures,

